

From Spreadsheets to a TPRM System

Why manual vendor risk programs fail at scale and what a purpose-built platform changes

The Challenge

Most vendor risk programs were not designed; they were inherited. A spreadsheet started in procurement, email threads took on the role of audit trail, and headcount filled the gap where automation should have been. The system held until the vendor count grew, the regulator asked a question, or someone left the team.

The result is not a risk management program. It is a record-keeping exercise that creates the appearance of oversight while leaving the organization exposed.

Where Programs Get Stuck

No single source of truth

Vendor records split across ERP, email, shared drives, and individual spreadsheets. No one knows which version is current.

Missed revalidations

Compliance documents signed years earlier, never refreshed. Certificate expiry tracked in a separate sheet no one maintains.

Headcount doing data entry

Two or three employees dedicated to updating vendor records and maintaining files instead of analyzing risk,

What ComplyScore® Changes

ComplyScore® replaces fragmented manual processes with a single, structured workflow, from vendor intake through offboarding. Every action is logged, every document tracked, and every deadline enforced automatically.

Without ComplyScore®	With ComplyScore®
Vendor records maintained in Excel by dedicated staff	Vendor profiles enriched and normalized automatically at intake
Assessment status tracked via email threads	Workflow-driven assessments with status visible in a single dashboard
Compliance document expiry missed or caught late	Automated certificate tracking with expiry alerts and renewal prompts
Remediation tracked in a shared spreadsheet, no owner accountability	Remediation Hub with assigned owners, deadlines, and escalation paths
Audit preparation takes days of manual document retrieval	Continuous timestamped audit trail, exportable on demand

Key Capabilities



Automated vendor intake

Profiles enriched from 50+ data sources at registration. No manual data entry to get started.



Workflow-driven assessments

Questionnaires prefilled from prior assessments and uploaded certifications. Vendors see only relevant questions.



Document and certificate tracking

Expiry dates tracked automatically. Renewal reminders sent before gaps appear.



Single audit trail

Every action timestamped and logged — assessment decisions, approvals, findings, and remediation steps.

AI-Powered TPRM Dashboard

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70-80%
Reduction in
manual effort

<30 Days
To full audit
readiness

<10 Days
Average
assessment cycle



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spreadsheet-based TPRM program.

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