ComplyScore®

Solution Brief

Remediation That Closes: Moving From Findings to Fixes

Open risk gaps tracked in spreadsheets do not close themselves. Structured ownership and deadlines do.

The Challenge

Most TPRM teams are good at finding gaps. Few are good at closing them. Findings get logged in a shared spreadsheet, emailed to a risk owner, discussed in a meeting, and then age without formal closure. Six months later, an auditor asks for evidence that the gap was resolved, and the answer lives somewhere in an email chain.

Remediation drift is a governance gap, not a capacity one. When findings have no assigned owner, no deadline, and no escalation path, they sit. The platform running the assessment should also govern the follow-through.

Where Programs Get Stuck

No formal owner

Risk findings communicated by email have no binding assignment. Accountability depends on individual follow-through rather than system enforcement.

No escalation path

Overdue remediation items have no mechanism to surface to leadership until an auditor asks. By then, the gap has aged past any reasonable remediation window.

No audit trail

When a finding is eventually resolved, there is often no documented record of who fixed it, when, how, or what evidence was reviewed.

What ComplyScore® Changes

ComplyScore® logs every finding identified during an assessment directly into the Remediation Hub. Each item carries a risk severity rating, an assigned owner (internal or vendor-side), a target date, and a linked remediation action. Automated reminders go out before due dates. Escalation alerts fire when items go overdue. Every clarification exchange between assessors and vendors happens inside the platform, maintaining a complete chronological record.

Without ComplyScore®	With ComplyScore®
200+ open remediation items tracked across spreadsheets and email	All findings centralized in the Remediation Hub within days of go-live, with assigned owners and due dates
On-time remediation closure at approximately 54% on average	On-time closure rate reaching >90% within two quarters of adoption. Representative outcome.
CISO risk reporting required 2 days of manual data aggregation	Real-time dashboard view of all open gaps by severity, owner, and aging; available on demand
Remediation items lost when team members change roles or leave	Zero items lost to staff turnover; all ownership, history, and evidence retained in the platform

Key Capabilities

Automated finding ingestion

Every control gap identified in an assessment is logged in the Remediation Hub instantly, with severity, owner, and due date assigned.

Escalation enforcement

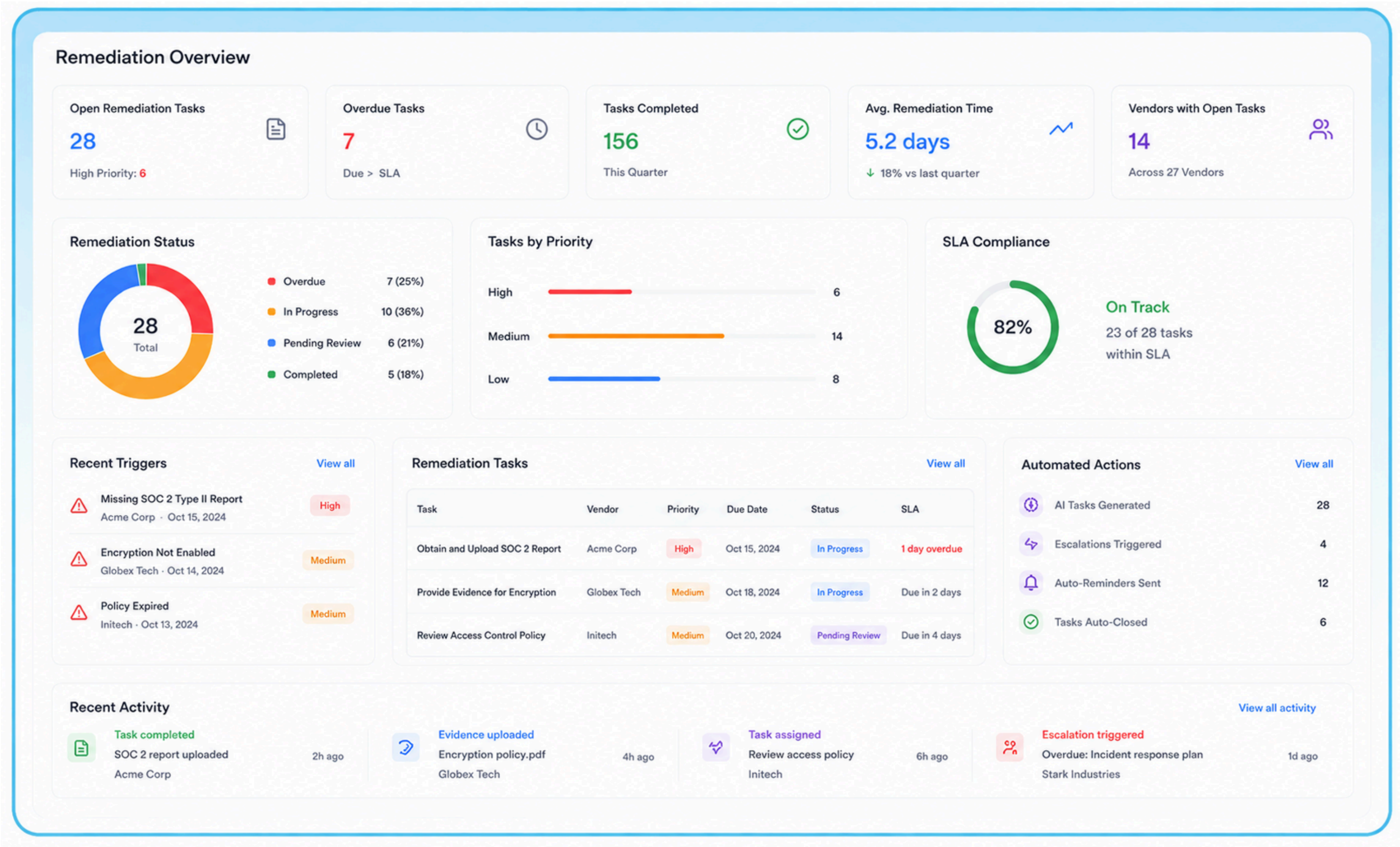
Items approaching their due date generate automated reminders. Overdue items trigger escalation alerts visible to leadership.

In-platform vendor communication

All clarification exchanges between assessors and vendor contacts occur inside the platform, preserving a complete, searchable record.

Audit-ready evidence trail

Every action, response, status change, and approval decision is captured chronologically and exportable for regulatory review.



>90%

On-time remediation closure rate

Zero

Findings lost to staff turnover

Post-platform adoption

80-100%

Vendor risk coverage

ATLAS SYSTEMS | ComplyScore®

Replace email-based remediation tracking with governed workflows

Get A Demo

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