

Automated Provider Data Validation That Never Stops

The Agentic AI Platform
That Ensures Provider Data
Accuracy at Scale



Inaccurate Provider Data Is Costing You Members

58%

of members **find errors** in provider directories.

80%

of them **lose trust** in their plan
because of it.

40%

find Google more accurate than plan directories.

(Source: Atlas Systems 2025 Member Experience Monitor)

Atlas PRIME® Has You Covered

PRIME® combines Al automation with expert human oversight to deliver what manual processes and point solutions can't: continuous accuracy, regulatory confidence, and member trust at significantly lower cost.



Agentic AI platform

validate → cleanse → monitor → integrate



6-layer data validation from provider websites to expert human outreach



80% Agentic AI verification with expert staff handling complex exceptions



Continuous accuracy, not quarterly batches

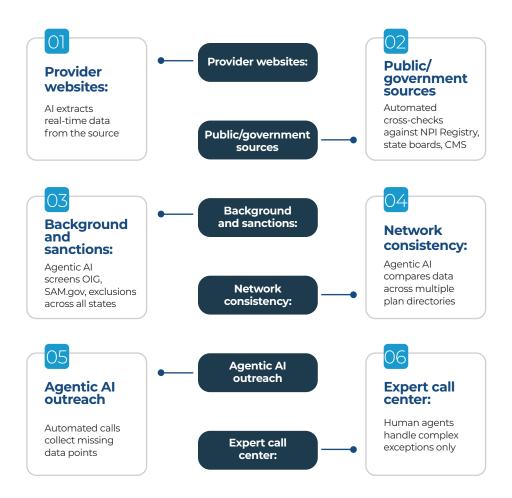


Audit-ready with full audit trail for regulators

The PRIME® Difference or Advantage? Complete Provider Data Management

Multi-Layered Provider Data Validation

Six verification layers combine Agentic AI automation with human expertise to ensure high accuracy at significantly lower cost than manual verification.





Enhanced Data Quality Checks

CMS Mock Audit Preparation

Al-powered quality assurance catches errors before they reach any system or member-facing channel.

- Simulate secret shopper audits so you can pass real audits on first attempt. No corrective action plans, no penalties.
- Automated file interrogation validates required fields, flags duplicates, verifies NPIs against NPPES, and standardizes addresses through USPS-compliant tools.
- Claims-based activity analysis
 uses AI to identify inactive providers
 and flag excessive service locations
 that signal low-activity sites.
- Test random provider samples for phone accuracy, accepting patient status, appointment wait times.

 Practice audit protocols with zero risk.
- Identify gaps, prioritize fixes, and document remediation for full regulatory readiness.



Continuous Directory Monitoring



Validated Data, Ready to Use

Agentic Al surveillance works 24/7 so you catch errors before members do.

- Automated Agentic AI surveillance for practice closures, license suspensions, Death Master File, disconnected phones. Alerts trigger re-verification workflows instantly.
- Quarterly deep validation cycles refresh your full network with comprehensive accuracy checks.

Clean, verified provider data delivered in the format your systems need.

- Flexible output formats for credentialing systems, directories, claims platforms, or member portals.
- with timestamped validation logs, source attribution, and recorded attestations proving every data point.

Achieve 95% data accuracy that eliminates member complaints and plan switching Pass CMS Why Leading Health Plans Make the Switch to PRIME® Reduce costs significantly and accelerate validation turnaround with

Pass CMS secret shopper audits on first attempt with no fines or corrective action plans



secret shopp...

Major Player in IDC MarketScape for Provider Data Management for Payers 2025

automated workflows.



Winner of 2025 "Best Provider Data Management Platform" Award by MedTech

Gartner

"Distinguished Vendor" in Gartner's Hype Cycle for US Healthcare Payers 2024

Trusted by National and Regional Health Plans













ConnectiCare



We've used PRIME to validate our provider data and the accuracy level has moved up to 98%, which is unheard of.

-Provider Data Quality Leader, Large US Health Plan



End the cycle of data errors and member complaints.



Schedule your PRIME demo today



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www.atlassystems.com/prime