PRIME®
by Atlas Systems

Finally, a Simple Solution to Delegated Provider Data Nightmares

Slash internal costs. Eliminate rework. Keep provider directories, claims systems, credentialing platforms, and Salesforce in sync, all without chasing files or fighting formats.

PRIME® by Atlas Systems delivers the clarity, control, and automation health plans need to tame delegated data chaos.

Delegated Provider Data is a Huge, Expensive Problem

Health plans that rely on delegated credentialing and roster submissions know the pain all too well:

Inconsistent file formats and timing
No two provider groups send data the same way or on the same schedule, forcing teams to manage a messy patchwork of updates.

Legacy systems aren't built for this
Traditional platforms lack modern integration capabilities and can't handle upstream variability or real–time updates.

Manual cleanup is the norm
Staff spend hundreds of hours monthly scrubbing, rekeying, and reformatting files for credentialing, claims, and directories.

Low trust in external data
Health plans are cautious about using external feeds when data quality and reliability are unclear.

Disconnected systems and silos
Credentialing tools, directories, claims engines, PDE, and Salesforce all operate in silos, amplifying delays and errors.

No visibility, no leverage
Without audit logs or source tagging, there's no way to track where problems originate or hold groups accountable.

> **Our single biggest problem with directory accuracy and provider data management is with our delegated provider contracts.**
>
> — *Director, Network Management, A Large NY Health Plan*

PRIME® Provider–Payer Connect (PPC) was purpose–built to solve the nightmare of delegated data exchange no matter how ugly the files, outdated the systems, or chaotic the workflows.

Turn Messy Files Into Reliable Provider Data

No format? No problem. Ingest Excel, PDF, CSV, Word, even screenshots or copy-paste text — no pre-cleaning required.

Auto-cleaned and standardized. Rule engines normalize naming conventions, fill gaps, match tax IDs, resolve NPI mismatches, and de-dupe providers.

Seamless Integration Across Your Ecosystem

Data flows everywhere, automatically. Updates push in real time to credentialing, directories, claims, PDE, Salesforce, and internal dashboards.

Selective CAQH integration. Pull only the fields you trust or skip it entirely; you stay in control.

Trustworthy, Future–Ready Intelligence

Every change, logged and traceable. Timestamped audit logs, QA flags, and source attribution give you full visibility.

Future-proof with AI-ready structure. Clean, normalized data sets the stage for predictive QA, smart routing, and auto-resolution of common issues.

> " If PRIME PPC can handle delegated data consistently, the sky is the limit. No one else has solved this.
>
> — *Provider Operations Lead, CareFirst*

See PRIME® PPC in Action

Take a 20-minute demo to see how PPC streamlines delegated data, no matter how messy the source or complex your systems. We'll show you:

How PPC ingests, cleans, and routes real-world files

How it integrates with your credentialing, claims, and directory tools

How audit trails and automation replace hours of manual work